

Forwarding Instructions of

**Coltène/Whaledent GmbH + Co. KG
Raiffeisenstraße 30
D – 89129 Langenau**

Version 1.3 / 2019-07-01

The forwarding instructions are valid regardless of the agreed delivery terms and part of the contract, unless otherwise agreed in individual cases.

In case of non-compliance with these shipping instructions, the supplier is charged with all additional costs incurred or liable for any other loss of any kind.

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Coltène/Whaledent GmbH + Co. KG uses computer-controlled transport and correspondingly controlled warehouses for the storage of delivered products.
To ensure proper processing incoming goods, transport and warehousing as well as backtracking, some requirements in the packaging and labeling of goods delivered, as in the use of loading equipment is to be recognized by our suppliers.

1. Delivery note

Each consignment must be accompanied by a delivery note, the following information must be included:

- Delivery note no.
- Sender Information
- Recipient Information
- Supplier ID.

Following information is required per delivery item:

- Coltène / Whaledent purchase order no.
- Coltène/Whaledent item no.
- Delivered quantity

2. Packaging

The packaging has to be chosen considering the requirements of the goods and the way of transport, **as well as the environmental aspects of recycling and / or reuse.**

Wood used for the packaging must be treated by a method recognized by the IPPC standard in full compliance with the standard ISPM No. 15, which is proven by a marking on the packaging in accordance with the regulation.

Fragile goods have to be marked clearly visibly with the customary symbols

Basically one **Coltène/Whaledent part (material) number respectively batch number has to be packed per transport unit. If this is not feasible for cost reasons or in terms of volume the transport unit shall contain separate packing units sorted according to Coltène/Whaledent item (material) number, identified as mixed pallet. Small quantities on mixed pallets must be packed on top of the pallets.**

Defective loading equipment regularly will not be accepted or exchanged. Additional expenses such as repacking and disposal of disposable packaging, resulting from non-compliance with these shipping instructions will be charged to the supplier.

Measures

The transport unit must not exceed the Euro pallet measures of

1200 x 800 mm / 47 x 31 inches

The load height including pallet is limited to

1700 mm

Weight

The maximum weight per transport unit is

max. 900 kg

Wrapped or shrinked wrapped goods on all flat pallets must be secured in a way that the wrapping does not include the pallet.

Nodes or sheet ends must be covered? folded? or fit tightly.

2.1 Euro pallets

When delivering on flat Euro-pallets the goods shall not protrude above the level of the pallet. The maximum packing height of 1700 mm, including the pallet has to be strictly observed.

The quality of EURO pallets used must comply with EPAL standards (www.epal-pallets.org). EURO pallets used must conform to DIN EN 13698-1 and to the quality standard UIC 435-2. For repairs of EURO pallets, these have to be carried out according to the quality standard UIC 435-4.

Defective Euro-pallets will not be accepted or exchanged

2.2 One-way (disposable) pallets

Not capable of warehousing are all one-way (disposable) pallets, even if they comply with the pallet size 1200 mm X 800 mm. If delivery on one-way (disposable) pallets is agreed in special cases, the packing height of 1700 mm must not be exceeded as we put the one-way (disposable) pallet onto another loading equipment.

2.4 Identification

Our purchase order no. serves as a key number for full traceability, therefore an indication of the order no. is indispensable.

- **Coltène / Whaledent purchase order no.**
- **Coltène / Whaledent item no.**
- **Product (material, item) description**
- **Quantity / Packaging / Trading unit**
- **Delivery date**
- **possibly LOT / Batch**



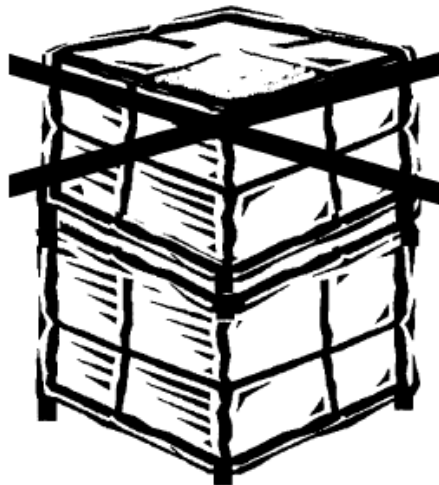
Neutral labels must be used for identification.

This identification should be done according to the illustration on the long side and front side.

In rolls identification is made on the core inside.

2.5 Load capacity

No load on the pallet



3. Delivery point

The delivery point can be either

Coltène/Whaledent GmbH + Co. KG
Raiffeisenstr. 30
D - 89129 Langenau

or

Coltène/Whaledent GmbH + Co. KG
Eurolager
Raiffeisenstr. 28
D – 89129 Langenau

This will be indicated on our order.

4. Opening times

Monday through Thursday	07:00 – 12:30 h 13:00 – 16:00 h
Friday	07:00 – 12:00 h

Different delivery times must be agreed in advance with the purchaser.

5. Contacts

Coltène/Whaledent GmbH + Co. KG
Raiffeisenstr. 30
D - 89129 Langenau

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E-Mail: de.wareneingang@coltene.com

Coltène/Whaledent GmbH + Co. KG
Eurolager
Raiffeisenstr. 28
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Phone.: 07345 / 805 – 601

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